



AFCCA Annual Conference 2019 Schedule

June 4

Boulders Resort & Spa • Scottsdale

6/4 TUESDAY		6/5 WEDNESDAY		6/6 THURSDAY	
7:00 AM	6:30 AM Breakfast • 7:00 Shotgun Start • Annual Golf Tournament & Lunch	Breakfast			
7:30 AM					
8:00 AM		Opening Ceremonies		Breakfast	
8:30 AM		State Board of Funeral Directors & Embalmers Updates • Judy Stapley & Gary Hendrix • 1 "B" CEU			
9:00 AM		"How Facebook and email nurturing can work together to make a positive impact on your community and clients" • Jack Tynan Funeral Innovations • 1 "C" CEU			
9:30 AM				"What's Happened to Embalming?" • Wallace P. Hooker Family & Friends Funeral Home • 2 "A" CEUs	
10:00 AM		"Cremation GPS" • Elisa Krcilek CANA • 1 "C" CEU			
10:30 AM		"Cremation Concerns for Funeral Directors & Crematory Operators" • Elisa Krcilke & Barbara Kemmis CANA • 1 "C" or "B" CEU		Supplier Expo Hall Passport • 1 "C" CEU	
11:00 AM					
11:30 AM					
12:00 PM	Lunch		Lunch - Awards Ceremony & Installation of the Officers		
12:30 PM					
1:00 PM					
1:30 PM	Vendor Trivia Hunt • 1"C" CEU				
2:00 PM		"Embalming Emaciated Cases" • Rory McKeown Dodge • 1 "A" CEU		"Pet Memorialization" • Roberta Knauf PLPA Chair • 1"C" CEU	
2:30 PM			"How technology can help us be more customer AND guest centric ultimately driving the customer experience" • Lori Salberg Johnson Consulting Group • 1 "B" or "C" CEU		
3:00 PM	Expo Hall Open for Vendor Set-up	Break			
3:30 PM		Annual Members Business Meeting • Financial Reporting, Legislative Updates • 1 "B" CEU			
4:00 PM					
4:30 PM					
5:00 PM	President's Reception Hosted by Amie Gazda	Supplier Reception		Hotel Lobby Happy Hour	
5:30 PM					
6:00 PM	Foundation for Children Fundraiser & Reception • Wear your favorite team jersey!				
6:30 PM		Dinner on your Own		Group Dinner Offsite - Please RSVP to director@azfccca.org to participate in this optional dinner	

NOTES
